

VCA North America  
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**VCA North America to conduct a  
1 Day Training Seminar  
on**

**ISO 9001:2008 & ISO/TS16949 Rule Changes**

Wednesday, September 16<sup>th</sup>, 2009 – 9:00am to 4:00pm

Registration begins at 8:30 am

**Price - \$ 50.00**

Includes Lunch and Certificate of Participation

**Location:** Plymouth, MI

**Seminar Registration Form**

- **By email:** [a.najjar@vcana.com](mailto:a.najjar@vcana.com)
- **By Phone:** 248-468-0151 ext 12
- **By fax:** 248-349-9261
- **By mail:** 41000 W. Seven Mile Road, Suite 140  
Northville, MI 48167-2664

Print Name: \_\_\_\_\_

Job Title: \_\_\_\_\_

Company Name: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Business Phone: \_\_\_\_\_

**Method of Payment**

Check enclosed payable to VCA North America  P.O. No. \_\_\_\_\_

AMEX  MasterCard  VISA

Card number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Sec. Code # \_\_\_\_\_

Zip Code of credit card's billing address: \_\_\_\_\_ Total \_\_\_\_\_

**vcana.com**

VCA North America, a leading global Registrar, has put together this informative event to help you understand ISO 9001:2008 and ISO/TS16949 rule changes. Come learn, have lunch, and receive a certificate for the completion of this course.

### Seminar Content

**Learning Objectives:** This one day course, aims to give participants a thorough overview of the amendments to the standard, and an understanding of how the revised requirements can be effectively implemented.

Course includes:

- Review of the changes to ISO 9001 and ISO/TS16949
- Review any changes needed for your documentation or activities
- The compatibility of the revised ISO 9001 and ISO 14001
- Transition process for changing certification from the 2000 version of the standard to the 2008 version

**Speakers:**

**Mike Sluder** – VP of Management System Certification

**Andy Najjar** – Sales & Marketing Associate

**Who should Attend:**

Anyone actively involved in planning, developing or managing a quality/environmental system to satisfy the requirements of, ISO 9001 ISO/TS 16949, ISO 14001 quality and environmental management systems.

**Seminar to be held at:**

Michigan Manufacturing Technology Center  
47911 Halyard Rd  
Plymouth, MI 48170

Space is limited so reserve your seat today

**Questions ?** Call VCA North America, Andy Najjar, 248-468-0151 ext. 12 or [a.najjar@vcana.com](mailto:a.najjar@vcana.com)

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